

05 DEC 2014

Martin H. Young
21 Broomhouse Road
London SW6 3QU

Tel/Fax: 020 7371 8286
email: martin@mhyoung.net

2nd December 2014

Phil Hughes Esq
ST Abbott Ltd,
Broadlands,
Blean Common,
Blean,
Canterbury,
Kent CT2 9JJ

Dear Phil,

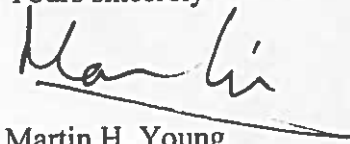
The Watch House, Littlestone, Kent

Now that all the remedial work has been done I wanted to write to say how impressed I have been with Abbott's dedication to finish the job. It is so common today to find the contractor has lost interest once the contract has been technically completed. In the case of the Watch House you have made sure that the defects have been attended to without argument or delay and for that Sarah and I are extremely grateful. Matt has been outstanding in making sure that we were satisfied and his whole attitude throughout the job was constructive and so helpful.

We have a lovely house of which we can both be proud. There was a lot on which we had to trust each other as we went along and I never felt other than we were both working to the same end!

With thanks and kind regards

Yours sincerely



Martin H. Young