

Misan

Properties Limited

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Mr N Eason
S T Abbott Limited
Broadlands
Blean
Nr. Canterbury
CT2 9JJ

14th July 2009

Dear Mr Eason

RE: Refurbishment of 23 Maynard Road Wincheap Estate Canterbury

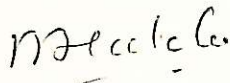
I would like to take this opportunity of expressing my sincere thanks to all concerned in your company for the way in which the recent refurbishment project was handled.

From the original enquiry, through numerous meetings with your project manager to discuss our requirements through to the actual work of refurbishment, the entire project proceeded without delay or problem. In fact, some of the suggestions you made during the initial stages were quickly incorporated into the final project.

Although the schedule was perhaps a little tighter than we both would have liked, your company was able to complete the work not only on time, but also on budget. This was a remarkable achievement and a testimony to the organisational skills of your staff and their determination to "get the job done".

I am delighted with the final result and would not hesitate to either recommend or use your company again.

Yours sincerely



Michael Hatcher
MJH/hp

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Registered in England
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