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25<sup>th</sup> March 2010

The Managing Director  
Abbott Construction Ltd  
Broadlands  
Blean  
Nr Canterbury  
Kent  
CT2 9JJ



**Napier and Co.**  
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Dear Sir,

**New Rehoming Kennels and Reception Building at Dogs Trust Rehoming Centre, Chestfield, Nr Canterbury**

Now that the above new building project has reached completion and the users have been operating their new building for some time I thought it appropriate to write to you expressing my appreciation for the contribution that your firm made to the success of this project.

I don't wish to single anybody out for individual praise because everyone that I had the pleasure of dealing with from Abbots was extremely competent and professional. At every stage of the works, the site and head office management of the project was cordial and cooperative and when there were problems, which inevitably there always are in any building project, these were dealt with promptly and without prevarication.

All the way through the project, the execution of the work was well planned and well considered so that most if not all of the potential constructional problems that could have been faced in what was quite a complicated design were overcome by careful consideration rather than by brute force and ignorance.

The Client chose to negotiate the contract value with you rather than by inviting selective competitive tenders as they had previously worked with you whereas I had not. I believe that their decision was the right one and I am able to say that it would be my pleasure to work with Abbott Construction again and I would have no hesitation in recommending you to others.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Peter Napier', is written over a faint, larger version of the same signature.

Peter Napier